

ShaShinKi®

SHASHINKI SDN BHD (201401026740)

69, Jalan Flora 1/9, Taman Pulai Flora, 81300 Skudai, Johor, Malaysia.

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ShaShinKi Repair / Service Form

Customer Information

Full Name: _____

Address: _____

Tel: _____ Email: _____

Product Information (One form per product)

Product Name		Serial No.	
Problem Descriptions			
Includes			
Notes			

ShaShinKi's Office Use

Repair Job Descriptions			
Repair Cost		Job Proceed?	YES or NO
Payment Method		Payment Date	
Return Date		Self-collect or Courier	

ShaShinKi Repair / Service Terms & Conditions

1. SHASHINKI reserves the right to reject unrepairable products due to insufficient parts or damaged beyond repair.
2. While extreme care will be taken during the repair process, **SHASHINKI SDN BHD held no responsibility if a product is damaged/scratched/cracked during the repair process.**
3. SHASHINKI held no responsibility for the lost or damage of product during shipping to SHASHINKI store. SHASHINKI takes full shipping responsibility when returning the product back to the customer.
4. Upon inspection of the product, SHASHINKI will quote customer the actual repair/service cost. Payment must be made before repairing process starts.
5. For unrepairable product or customer decline to proceed with the repairing job, a **RM20 inspection fee applies**. Customer will also need to bare the shipping cost to return the product back to the customer. ShaShinKi use insured courier service shipping.
6. Product must be claimed within 6 months from the date below. Late claiming product will be disposed and no compensation will be given to customer.

By signing the below, customer agrees to the above Terms and Conditions.

Signature

Customer Full Name

Date (dd/mm/yyyy)